



84ste JAARVERSLAG 84th ANNUAL REPORT



2019 - 2020

From the end of a decade
to **Twenty Plenty**

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Vision and mission

VISION

The vision of CMR Noord is to give hope to people in need.

MISSION

To develop and protect children and families through social work services and thus supporting them in achieving their full potential and growth.

VALUES

The values of an organisation serve as behavioural guidelines through which the vision and mission are executed/practiced/ implemented:

Christian life and worldview

The expression of Christian principles relating all actions and decisions.

Cost-effectiveness

To maximise existing resources by using them in a cost-effective way.

Quality driven

To ensure the provision of service of the highest quality to beneficiaries and donors.

Accountability

To accept responsibility towards customers and donors with respect to all actions, no matter if it relates to services or receiving and managing funds.

Developmental approach

To continuously ensure opportunities for growth and development.



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Voorsitter se verslag

It has been a privilege and a honor to serve as chairperson of the Christelike-Maatskaplike Raad Noord trading as CMR Noord (CMR North) for the past year.

I am filled with gratitude to report that the CMR North succeeds with great distinction in rendering exceptional statutory services to children in dire need of safety and nurturing. Focused preventative services along with community development projects endeavor to assist families and communities to flourish and realize its unique potential.

This report year ended on the brink of the devastating impact of the Covid-19 pandemic on people, communities and NPO's. Despite the uncharted terrain regarding the pandemic's challenges, the CMR North were well prepared for the unknown in terms of new strategies and precautionary measures. Once again dedication and volunteerism consummated in the healing of families and communities.

I am most of all struck by the pressure the current economic situation has on families with great emphasis on vulnerable children. The shocking figures of violated children echoes the tragic narrative of people suffering silently under the many challenges poverty presents. The social consequences thereof are vast and shocking. CMR North's only objective is to protect, preserve and develop services for poor and needy persons, anti-poverty initiatives, skills development and the provision of education/training.

We celebrate 2019/20 as yet another year of bringing hope and making a difference in the lives of thousands with the much appreciates contributions of the State, private enterprises, faith communities and caring individuals.

[See Director's Message](#) 

Beheerraadslede

Voorsitter

Ds. D.H Janse van Rensburg

Ondervoorsitter

Dr. J. Botha

Lid: Finansies

Prof. L. M Brummer

Lid: Menslike Hulpbronne

Dr. D. Schoombee

Lid: Regsaangeleenthede

Mnr. J. Masango

Lid: Finansies

Ds. F. Esterhuizen

Lid: Gautengkantore

Ds. W. Vos

Lid: Gautengkantore

Ds. F. van Eeden

Lid: Gautengkantore

Dr. N. Steyn

Lid: Gautengkantore

Dr. M. van der Merwe

Lid: Gautengkantore

Me.S. Khatide

Lid: Menslike Hulpbronne

Me. S. Laubscher



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Director's message

Management Board

The 84th annual report covers the period 1 April 2019 - 31 March 2020 with the theme: End of decade to Twenty Plenty.

When looking back at the number of people we reached and the abundant grace we experienced in receiving support to continue our work, I can only but attest to the promise God gave us during this reporting period from **2 Corinthians 9:8** *“And God will generously provide all your needs. Then you will always have everything you need, and plenty left over to share with others”*.

2019/20 was a year that we could indeed share with others including resources, time and professional support to children and families in need of care. This was also true when the COVID -19 pandemic struck towards the end of March 2020. Teams were mobilised and close to 500 people were reached with food relief during the first 3 weeks of the lockdown and many were reached thereafter.

The new year and decade will bring changes. The management team of CMR North is working continuously with the support of the board of management to ensure that our services and structures are as effective and efficient as possible. I would like to thank the board of management for your tireless support. Also, to all the staff, a warm word of thanks for your dedication and professional work. I am very proud to be part of this team.

Lastly, I would like to thank you the reader for your support. **My prayer is that you will enjoy reading through this annual report and the stories of hope it represents.**

Maryke Venter

Director

Maryke Venter

Financial manager

Christa Voogt

Marketing manager

Anja le Cornu

Social work manager:

Gauteng

Ronel Aylward

Social work manager:

CPC and CS

Rene Pretorius

Social work manager:

Gauteng and Brits

Petro Fouire

Social work manager:

Gauteng

Neo Mashao

Social work manager:

Limpopo

Hannelie Schwartz

[Voorsitter se verslag](#) 



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Logo Launch

CMR Noord het die begin van die nuwe dekade gevier met die bekendstelling van ons splinternuwe logo!

Personeel, hulle metgeselle asook uitgesoekte gaste het 'n heerlike aand geniet by Rockwood teater. Vermaak is verskaf deur die musiek duet Abbott Sky.

CMR Noord sien met verwagting uit om vir die volgende dekades steeds HOOP te bring in die lewens van kinders in NOOD!



Ons gee hoop · Refa tshepo
WE GIVE HOPE

The psychology/concept behind the new logo design:

One of the most important parts of this logo design, was to not jump too far away from the existing logo and brand association. The long history of the CMR and it's values of stability, trust and security needed to come hand-in-hand with the logo update. There needed to be a feeling of similarity and reminder of the old logo verses a complete rebrand.

What are we trying to symbolise and what emotions do we want to stir up?

We used the existing logo shape as a base and cut-off the bottom corner so that it is now firmly rooted on the ground. This reinforces a feeling of stability (instead of the logo balancing on the one point as it was before), but still keeping the dynamic upward facing shape that alludes to moving forward in a positive direction.

Why these colours?

The turquoise colour is attributed to calmness, serenity, wholeness and spiritual grounding.

The addition of red to the logo was intentionally done to convey the sense of urgency and importance of the work that is done, the red line around the edge to show the boundary of protection we help cast with regards to family, it's members and community ties.

The turquoise shape intentionally breaks outside the red block to show the effect inspired by the CMR to improve the quality of life for a specific child, family or community. This in-turn effects the environment and people around them, this positive change reaches much further than the physical work done by the CMR.

We also have incorporated yellow as a tertiary colour to be used in backgrounds or highlight certain elements – yellow is the colour of sunshine, hope and happiness.

And lastly, the stylised family unit

The intentional use of overly stylised human shapes was done so that there is no reference to race, or gender, but rather just a feeling of a happy, loving unit.

The use of all three colours shows the neutrality to any race or ethnicity.

[See photo's of the event](#)

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Programme van Hoop

Getal kinders en gesinne wat ons in die afgelope jaar op reis geneem het

Total number of families reached: **2770 families**

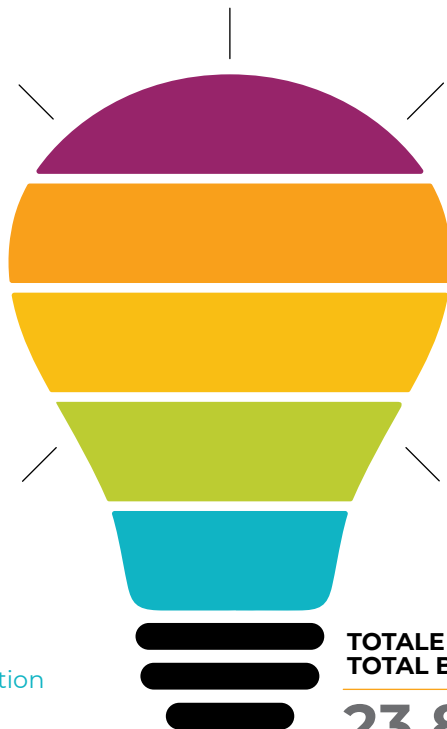
631 new families were registered for services during 2019/20

148 new families through foster care and adoption

Community Development and Poverty Alleviation

5500 beneficiaries supported with material support and/or skills development

15 500 children reached by Child Protection Awareness Campaign



679 children protected through legal process

Brokenness healed (Therapy and Assessment):

414 children assessed

1540 children reached by therapy, including play, speech and occupational therapy

TOTALE AANTAL BEGUNSTIGDES/ TOTAL BENEFICIARIES:

23 800 KINDERS CHILDREN

4 200 VOLWASSENES ADULTS

28 000 GRAND TOTAAL GRAND TOTAL



Programme van hoop cont.

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GESINSBEWARING

FAMILY PRESERVATION

Gesinsbewaring is CMR se voorkeur intervensie.

Uiteindelik wil ons graag eerder sien dat die voorkomingsdienste wat ons lewer wel kan verhoed dat 'n kind deur middel van 'n kinderhofproses beveilig moet word. Voorkomingsdienste kry **gestalte op verskeie maniere** in die CMR familie: van die **ondersteuning van voorskoolse ontwikkelingsprogramme** tot 'n **verskeidenheid van terapie tot materiële ondersteuning van gesinne**.

Gesinsbewaring sluit verder in om **gesinne waar kinders in die verlede beveilig moes word**, te ondersteun dat kinders kan terugkeer na hierdie gesin. Die proses gaan gepaard met baie **insette van die maatskaplike werkers** wat onder **andere terapie en oerleiding insluit**.

Hierdie aspek van die werk wat organisasies doen, gaan **baie maal ongesiens verby**; dit bly egter 'n **integrale deel** van die **dienste wat ons lewer en 'n fokusarea** wat al hoe meer aandag geniet.

Die gesinsbewaringsprogram sluit die volgende in:

- Groepwerk met kinders
- Oerleiding en terapeutiese groepe met ouers
- Huweliksberading
- Egskeidingsbegeleiding
- Lewensvaardighede
- Traumaberading
- Terapie by skole
- Om kinders te herenig met gesinne van oorsprong (in 2019 kon CMR meer as 40 kinders terugplaas by gesinne van oorsprong)



Programme van hoop cont.

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CHILD PROTECTION KINDERBESKERMING

Child Protection lies at the centre of CMR North's work with children and families.

To formally protect children through a court process, remain one of the most challenging and heart-breaking services that our team has to offer.

Child protection Centre (CPC):

The CPC is one of 2 specialised Centres of Hope at CMR North. This Centre mainly **focuses on the Children's court cases in Gauteng**. This Centre saw a decrease in the number of cases (297) it had to deal with. The decrease is mainly because of the more effective work with courts, in finding other ways to deal with some of the matters brought before court. **The manager for this section was instrumental in negotiating this new way of working.**

People often comment about this work and say that they will never be able to do the work as they are too soft to deal with trauma caused from neglect and abuse. My response to this is always that social workers performing this duty are also "soft" people. They are also traumatised by the circumstances they encounter when they remove children and place them somewhere safe. **The difference I believe is that social workers doing this work are blessed with a very specific calling and receive a lot of grace to save children from hard places.**

Child Centre:

The second of the specialised Centres at CMR North. **This Centre supports the other Centres of Hope with the following services:**

- Socio-emotional assessments and therapy
- Foster care screening
- Training for potential foster parents
- Adoption services, including screening of parents and placement of children
- Crisis pregnancy support services



Programme van hoop cont. 

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ARMOEDEVERLIGTING EN GEMEENSKAPSONTWIKKELING

POVERTY ALLEVIATION & COMMUNITY DEVELOPMENT

CMR Noord is baie bewus van die toenemende armoedenood in ons land.

Vroeg in 2020 is berig dat Suid-Afrika se werkloosheidsyfer besig is om te verhoog en teen die einde van Junie was dit nagenoeg 40%.

Die uitdaging wat enige organisasie wat met gesinne op 'n volhoubare manier werk in die gesig staar, is hoe om armoede te verlig.

Daar is nie 'n vinnige oplossing nie, maar die CMR Noord is in die proses om strategies hieroor te dink en om daadwerklike projekte te beplan vir die mediumtermyn om 'n bydra te maak tot volhoubare werkskepping en armoedeverligting.

Die tweede been van hierdie program, gemeenskapsontwikkeling, poog om gemeenskappe deur o.a bewusmakingsprogramme en ander opleiding te ontwikkel om moeilike kwessies soos kinderbeskerming en gesinsgeweld as gemeenskap aan te spreek. Dienste wat binne hierdie program gelewer word sluit in:

- **Vaardigheidsontwikkeling:** Naaldwerkgroepe en ander handvaardigheid.
- **Materiële ondersteuning** deur middel van kospakkies en klere (ongeveer 5500 mense is hierdeur bereik)
- **Bewusmakingsveldtogte:** Kinderbeskermingsweek en 16 dae van Aktivisme teen geweld teen vroue en kinders (bykans 15 500 mense is hierdeur bereik).
- **Betrokkenheid** by en bestuurs van Voorskoolse Ontwikkelingsprogramme.



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Storie van Hoop

Uit die dagboek van 'n veiligheidsmamma, wie die afgelope 2 maande na *Xander (7 jaar oud) kyk, terwyl geskikte pleegouers gesoek word. Sy pa is in Desember 2019 baie skielik oorlede en sy ma het hom, sy sussie en sy boetie gelos vir 'n nuwe kêrel.



*Skuilnaam

My moederhart is swaar vanaand. Ek moes in 'n klein seuntjie se oë kyk en sien hoe sy waarheid al nader kruip aan sy realiteit... dat sy pappa nie weer terugkom nie. Hy het vanaand al laggend nag gesê en nog voordat ek vyf tree weg was snikkend geroep, ***"Tannie mamma, my hart is baie seer!"***

Terwyl ek hom soos 'n pasgebore baba sit en wieg, snik hy en vra of ek dink sy pappa gaan weer terugkom. Ek kry swaar om die "slegte nuus" te gee... ***"Nee my skat, hy kom nie terug na ons toe nie, maar ons sal hom eendag weer ontmoet wanneer ons terug gaan hemel toe"***. Al wat hy uitkry is, ***"Okay, ek verstaan"***.

Hy het al baie keer kwaad geword en wanneer ek vra wat fout is, het hy net gesê hy is kwaad want sy pappa is dood, maar vanaand is ons huis stil soos almal in sy eie hartseer deel. Voordat hy aan die slaap raak, uiter hy net vining, ***"Sal iemand altyd kom as ek hartseer is?"*** en ek antwoord vol selfvertroue, ***"Natuurlik Xander, maar ook wanneer jy nie hartseer is nie"***.

Sy snikke weergalm tot diep in my hart, daar waar die deure agter slot en grendel toe bly, sodat ons die pad kan aanhou stap. Dis daar waar ek 'n fluisterstem hoor vra of daar regtig altyd iemand sal kom, maar ek ken nie die antwoord nie. Ek weet nie of daar 'n gesin sal wees wat hom sal inneem nie? Ek weet nie of die gesin waarheen hy sal gaan as die tyd reg is, altyd sal kom as sy hart seer is nie?

Ek kan net HOOP dat wanneer daardie tyd kom waar ons hom moet toevou in 'n komborsie en sy biesiemandjie in die stroom afstoot, dat sy nuwe mamma hom altyd sal hoor.

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Marketing Report

Child Protection Week:

Social workers visited various schools in Gauteng, Limpopo and North West and relevant topics were discussed with the children for example, child abuse...

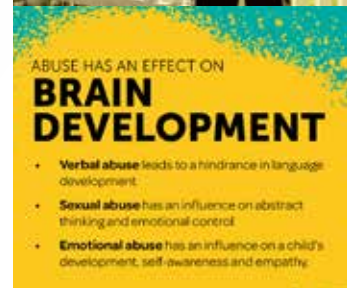
- The usual blue 'CMR shoe shaped piggy banks' were handed out at certain schools giving them the opportunity to make a difference in a child's life.
- Thank you especially to learners of Pretoria-Oos Primary School for raising more than R20 000 on their own.



Marketing cont. 



15 700
CHILDREN
REACHED



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Bemarkingsverslag

Wine evening:

The annual Wine Evening is always a highlight on the CMR North's calendar, but the year 2019 exceeded all expectations with the **biggest total donation amount ever raised and recorded in CMRN history!** Winemakers, owners, and representatives of 12 Wine farms attended the evening and spent quality time with the guests. Goose Wines and VANS Auctioneers were the amazing main sponsors again - without whom we could never have achieved this success! Not to mention our special guest, Frans Van Rooyen, who told us his real-life story as a Children's home kid and how being an adoptive parent himself and induced many a teary eye and open hands!

To all involved - THANK YOU DANKIE, SIYABONGA.

- Con Grazia het gaste vermaak deur 'n heerlike atmosfeer te skep met ligte klassieke musiek terwyl gaste wyne kon proe aan wyne van onder andere Goose Wines, Chamonix, Anura, Muratie en La Motte.
- Baie dankie aan Ivory Manor vir julle voortreflike fasiliteite, uitstekende diens en vyf ster ete. Julle plaas hierdie aand in 'n ander klas!
- Spesiale dank aan die wynplase wat teenwoordigheid was vir julle entoesiasme! Gabrielskloof, Goose Wines, Middelvei, Creation Wines, Zandvliet, Chamonix, La Motte, Diemersdal, Vriesenhof, Muratie en Anura.



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Marketing Report

RACA (Race Against Child Abuse):

The 6th annual RACA - Race Against Child Abuse took place in August in Mountain View.

Runners (and their furry friends) took part in either the **5km fun run** or the more challenging **9.2km endurance race**.

Everyone enjoyed the food stalls and refreshments and winners walked away with lovely hampers and other prizes.



Marketing cont. 

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Bemarkingsverslag

Laat daar Lig wees

Die doel van die “Laat daar Lig wees” Kersprojek is om liefde en vreugde te gee aan behoeftige kinders en gesinne in ons gemeenskap gedurende die Feesseisoen. Dit bring ook HOOP vir die nuwe jaar.

Die spesiale projek het weereens meer as 1000 kinders se wense vervul!

Mense kon ook bydra tot terapie as 'n geskenk wat 'n lewenslange positiewe impak op 'n kind se lewe kan maak.

Dankie aan al die ENGELE daar buite wat ons gehelp het om werklik LIG en HOOP te bring in kinders en gesinne se lewens in die Kerstyd...



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Finansies

Bronne van Inkomste & Gemiddelde besteding



**Diagram 1 Bronne van Inkomste:
CMR Noord**

Subsidie	46%
Ander: Rente en Fooie	5%
NG Kerk	20%
Fondsinsameling	29%
Total	100%



**Diagram 2 Bronne van Inkomste:
Gauteng, Noord Wes & Limpopo**

Subsidie	47%
Ander: Rente & Fooie	6%
NG Kerk	18%
Fondsinsameling	29%
Total	100%



**Gemiddelde besteding tydens
die Beskerming van 'n Kind**

Aanmelding en Onderzoek	5%
Kinderhof en Supervisie	37%
Assessering	18%
Plasing in alternatiewe sorg	15%
Nasorgdienste en toesig	19%
Monitoring	6%
Total	100%

Finance cont.

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COMBINED STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDING MARCH 2020
GEKONSOLIDEERDE STAAT VAN OMVATTENDE INKOMSTE VIR DIE JAAR GEEINDIG MAART 2020

	2019/2020	
OPERATIONAL INCOME	Actual	INKOMSTES
Fees and Levy	765 740	Foioe en Heffing
Interest	25 500	Rente
Subsidy	7 008 704	Subsidie
Church Contributions	3 006 064	Kerkbydraes
Fundraising	2 226 088	Fondsinsameling
Thusana Trust	1 500 000	Thusana
Other (Insurance Claims & Sales)	131 352	Ander
Beeld Children Fund	188 360	Beeld Kinderfonds
Bequest	350 000	Boedel/Erflating
TOTAL:	15 207 809	TOTAAL
OPERATIONAL EXPENSES:	Actual	UITGAWES:
Personnel expenditure	13 263 897	Personeel Uitgawes
Property expenditure	304 375	Grond en geboue
Household & services expenditure	46 079	Huishoudelike - Dienste Uitgawes
Office expenditure	490 786	Kantooruitgawes
Transport expenditure	371 472	Vervoer Uitgawes
Marketing	166 190	Bemarking
Financial expenditure	133 994	Finansiële Uitgawes
Insurance	96 450	Versekering
Training	102 454	Opleiding
Capital Goods and Depreciation	134 341	Kapitale Uitgawes
Sundries/Provisions & other	128 671	Diverse en Voor sienings
TOTAL:	15 238 710	TOTAAL
SURPLUS/DEFICIT	(30 901)	SURPLUS / TEKORT
Social Relief and Projects		Noodhulp & projekte
Income	2 403 046	Inkomste
Expenses	(1 474 906)	Uitgawes
Nett Surplus: Projects	928 139	Netto Surplus: Projekte

31 MARCH 2020

BALANCE SHEET		BALANSSTAAT
Assets	301 238	Bates
Cash and Cash Equivalents	10 213 489	Kontant Ekwivalente
Debtors	566 218	Debiteure
Stock	17 350	Voorraad
TOTAL ASSETS	11 098 295	TOTAL BATES
EQUITY AND LIABILITIES		EKWITEITE EN LASTE
Project Funds	9 122 621	Projekte fonds
Capital Reserve Fund	494 660	Kapitaal en ander Reserwe
CURRENT LIABILITIES		BEDRYFSLASTE
Creditors	1 481 016	Krediteure
TOTAL: Equity and Liabilities	11 098 296	TOTALE: Ekwiteite en Laste

Full audited statements are available on request

Volledige geoutiteerde state is op aanvraag beskikbaar

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A word of thanks

Thank you does not describe the gratitude we feel towards everyone that supported us to give hope, **but let's try:**

We thank our Heavenly Father that bestows enormous amounts of grace on CMR North.

Thank you to the CMR North management board and the management board in Limpopo and North West. Without your wisdom and support we will not survive.

To our staff: Thank you for your relentless dedication! You are the hands and feet that bring hope in a very hopeless world.

Thank you to the Northern Synod of the Dutch Reformed church. Your support of this work is much appreciated.

To each volunteer, donor, partner and supporter – thank you for running the race with us.



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WAAR IS ONS SENTRUMS VAN HOOP
WHERE ARE OUR CENTRES OF HOPE

www.cmrn.co.za

www.givehope.co.za

NPO NR 015-917



/cmrnoord



marketing@cmrn.co.za



(012) 460 9272x2



086 666 6743



Posbus/PO Box 2037,
Groenkloof, 0027

Bank details:

CMR Noord

Absa Brooklyn

Branch Code: 335 345

Account Number:

50 160 033

(Swift Code: ABSAZAJ)



SnapScan

GAUTENG

CMRN Support	012 460 9272
Kindersentrum (Terapie)	012 333 0421
Child Protection Centre	012 654 6053
Daspoort/Pretoria-West	012 379 5860
Lotus Gardens	065 815 2240
Derdepoort	012 800 4866
Moot	065 818 5489
Pretoria-Noord	065 817 6162
VOS Community Centre	012 341 2318
Lynnwood	012 348 4500
Wierdapark	012 654 6026
Wonderboom	012 567 4551

LIMPOPO

Louis Trichardt	015 516 5115
Messina (Musina)	015 534 0245
Warmbad (Bela Bela)	014 736 2557

NORTH WEST/NOORDWES

Brits	012 252 3207
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